

Action Pact, Inc.
www.Culturechangenow.com

Culture Change in Practice



Coordinating Neighborhoods



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"Culture Change in Practice" is our own weblog where people can become involved in a conversation about Culture Change as it is practiced by professionals in real nursing homes. Feel free to join the conversation, or post a comment about something you have learned on your journey.

www.culturechangenow.com/weblog

A number of years ago, having “neighborhoods” in a facility often meant that people named their hallways and perhaps had a few special activities just for the group of residents that lived there. But we’ve found that once folks step onto the path of change, they find themselves hungry for the next step. They create an undeniable momentum to move forward and are inspired by other organizations' Household Models and more advanced Neighborhood Models. But what to do first?! We know that any change must be led and supported by teams of front line staff. In those teams a new position of Neighborhood Coordinator can do much to help the team organize, grow

skills and knowledge and move through change. A recent *Ask Pact* <http://www.actionpact.com/askpact.html> sheds some light on this pivotal position.